

## Complaints Procedure

Providing good customer service is one of the best ways we ensure that customers revisit our business. CMN Magical Books Ltd Online store is offering you such a service in this Unlimited Brand. You can order any of their products from the comfort of your home.

The best part is you do not have to worry yourself if you have any issues with our children's wear products. There are multiple ways you can get assistance if you have trouble with any of their children's wear products. **Books are not included!**

Your complaints can range from exchange and returns provided the clothes are not **worn** or **soiled** and returned in their original packaging within 7 days.

CMN Magical Books are very accessible to all our customers.

You can also directly communicate with me by calling: + 447983407613

You must check the timings when this service is operational before you make the call.

Office hours 10:00 -16:00

Our email addresses are easily available in the public domain so customers can reach out with complaints whenever required at: [info@cmnmagicalbooks.com](mailto:info@cmnmagicalbooks.com)